ICREON

BUILDING FOR THE FUTURE:

# 7 STEPS TO YOUR COMPOSABLE SUCCESS

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### UNDERSTANDING COMPOSABLE ARCHITECTURE

### COMPOSABILITY IS THE COMPETITIVE EDGE YOU CAN'T AFFORD TO IGNORE

In today's competitive landscape, businesses need to be agile and adaptable more than ever. Imagine ditching the clunky, one-size-fits-all digital platform for a toolbox filled with interchangeable components, each specializing in a specific task. This is the power of composable infrastructure, allowing you to build and rebuild your infrastructure on the fly to perfectly match your needs. But the benefits go beyond just flexibility.

Composable infrastructure unlocks the ability to deliver personalization at a scale. By swapping in best-of-breed components for tasks like content management and user experience, businesses can create unique experiences for every customer, driving engagement and loyalty.

With faster deployments, reduced costs, improved scalability, and the power of hyper-personalization, composable infrastructure isn't a trend business can afford to ignore. It's the key to unlocking a digital

foundation that empowers you to seize opportunities, outpace the competition, and forge stronger connections with your customers.

# COMPOSABLE DIGITAL EXPERIENCES REPRESENT THE FUTURE FOR BUSINESSES OF ALL SCALES.

Understanding what, why, and how of composable architecture is essential for any business leader looking to navigate digital transformation successfully. This e-book demystifies the concept, breaking down its components, illustrating its benefits, and provides seven tangible steps, guiding through its implementation. From enhancing agility and innovation to optimizing costs and improving customer experiences, the advantages of adopting a composable approach are manifold and compelling.



### BY 2025, ORGANIZATIONS EMBRACING A COMPOSABLE APPROACH WILL ENJOY 30% REVENUES COMPARED TO THEIR TRADITIONAL-MINDED PEERS.

### WHAT IS COMPOSABLE ARCHITECTURE?

Composable architecture, at its core, embodies a design pattern that emphasizes the ability to construct a system by seamlessly connecting individual components. Overall, composable architecture integrates the principles of MACH (Microservices based, API-first, Cloud-native, and Headless) to create a flexible design pattern. This approach allows for the assembly of a system through the seamless integration of discrete components. Each part of the system's architecture is designed as a small, manageable unit that can be easily interconnected or reconfigured, supporting a composable approach to software development that enhances adaptability and innovation.

-GARTNER



### THE FOUNDATION OF COMPOSABLE SYSTEMS: MACH ARCHITECTURE

**Microservices-Based:** With services that are modular and independent, businesses can easily integrate new features and touchpoints.

**API-First:** Facilitate smooth communication between frontends and a centralized backend through robust APIs.

**Cloud-Native:** Composable systems are inherently cloud-native, removing reliance on servers, enabling automatic updates, and offering auto-scaling for superior performance.

**Headless:** Embrace flexibility and agility by separating customer-facing frontends from backend operations, enhancing speed and adaptability.

Businesses that adopt this approach can expect not only operational efficiencies but also superior customer experience. The ability to dynamically compose and recompose digital services in response to consumer demands ensures that businesses can offer personalized, relevant, and timely interactions, thereby enhancing customer loyalty and driving revenue growth.

### WHY COMPOSABLE ARCHITECTURE MATTERS

Many businesses are making the transition from monolithic architecture to a composable one, due to the potential benefits of flexibility and scalability. While monolithic architecture can be challenging to maintain and update since alterations to these types of systems can

impact the entire codebase, composable architecture in comparison, enables the modification or replacement of individual components, which simplifies updates and reduces risks.

However, because components are loosely connected, it's easier to scale the system as needed and replace components that become obsolete or outperformed by better options.

Might Helpful: Why Composability

Matters During a Digital Transformation





# ADVANTAGES AND ROADBLOCKS TO COMPOSABLE ARCHITECTURE

Composable architecture is not merely a technological trend but a strategic asset for businesses aiming to lead in their markets.

Despite potential challenges, there still exist a multitude of compelling reasons for companies to adopt this flexible, future-ready approach.

### BENEFITS OF COMPOSABLE ARCHITECTURE

Agility and scalability are crucial for success, and composable architecture stands out as a transformative solution. Traditional legacy systems, with their tightly integrated components, often act as barriers to growth and innovation, requiring extensive reconfiguration and testing for even minor changes. This not only hampers speed but also increases operational costs. Composable architecture, however, offers a flexible structure that enables businesses to adapt swiftly to changing demands and scale resources efficiently.

### ENHANCED FLEXIBILITY AND SCALABILITY

Composable architecture revolutionizes traditional IT frameworks by providing a modular setup where components can be

connected or detached with ease. This flexibility allows businesses to adapt rapidly to market changes and scale operations without the constraints and high costs associated with legacy systems.

### STREAMLINED OPERATIONS AND COST EFFICIENCY

By adopting a composable approach, companies can dramatically reduce development time and operational expenses. This architecture avoids the overprovisioning of resources by adjusting capacities based on current demand, ensuring optimal utilization and significant cost reductions.

### INNOVATION AND IMPROVED CUSTOMER EXPERIENCE

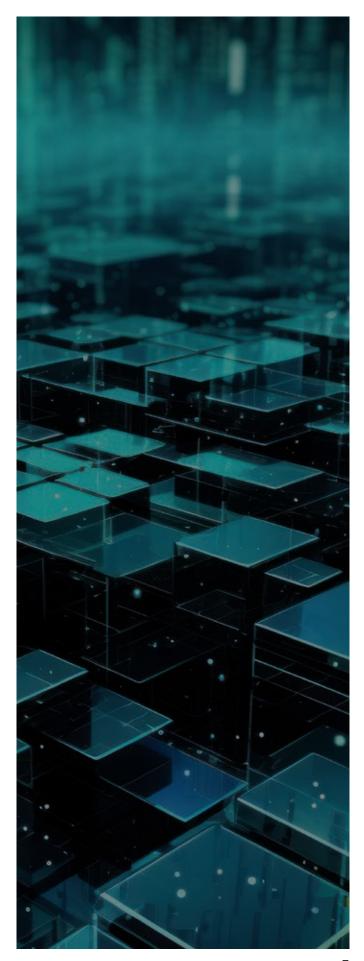
The modular nature of composable architecture enables continuous innovation and personalization at a scale. Businesses can swiftly integrate new functionalities or data sources to enhance user interactions and tailor services to meet specific customer needs, significantly boosting customer satisfaction and a competitive edge.



### AGILE RESPONSE TO MARKET DYNAMICS

Composable architecture enables a seamless connection of different systems and data sources, facilitating personalized and empathetic customer experiences that are crucial for standing out in today's competitive marketplace. With the capacity to swiftly adjust to changes and implement strategic decisions, composable architecture empowers businesses to meet customer needs more precisely, ensuring they can not only keep pace with but lead the digital transformation.

The benefits of adopting a composable approach extend beyond just operational efficiency. They foster an environment ripe for innovation and significantly improve customer experience. Businesses can experiment with new features and refine user interactions with minimal disruption, thanks to the ability to seamlessly integrate various components. This not only accelerates the pace of innovation but also allows for personalization at scale—tailoring customer interactions through data—driven insights and real—time feedback. As a result, companies can enhance their market positioning and customer engagement strategies more effectively.



### ROADBLOCKS TO COMPOSABLE ARCHITECTURE

Composable architecture offers numerous benefits for businesses looking to stay agile and adaptable. However, integrating and managing this type of architecture comes with its own set of roadblocks:

### **COMPLEXITY IN INTEGRATION**

Composable architectures often involve integrating multiple components from different vendors. Ensuring these components work seamlessly together can be complex, requiring robust API management and middleware solutions.

### INCREASED MANAGEMENT OVERHEAD

Each component in a composable system may need separate maintenance, monitoring, and updates. This can lead to increased management overhead, requiring more attention and resources than monolithic systems.

### SECURITY CONCERNS

With data flowing between multiple services and applications, securing each point of integration becomes critical. Ensuring consistent security policies and mechanisms across all components can be challenging.

#### **DEPENDENCY MANAGEMENT**

Components in a composable architecture can have dependencies on other services, which may lead to issues if one component fails.

Managing these dependencies and ensuring high availability and fault tolerance is crucial.

### PERFORMANCE OPTIMIZATION

Balancing the load between services and optimizing the performance of the entire system can be difficult, especially when components are distributed across different environments or cloud services.

### **SKILL GAPS**

Adopting a composable architecture requires a certain level of expertise in areas like API development, microservices, cloud computing, and DevOps practices. Organizations might face skill gaps in their current workforce, necessitating training or new hires.

### **VENDOR LOCK-IN RISKS**

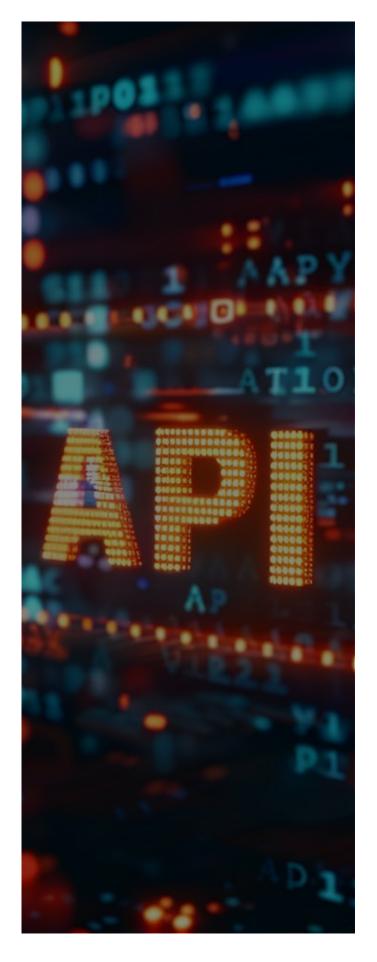
While composable architectures promote flexibility, there is a risk of becoming dependent on specific vendors for certain services or components, which can limit options and potentially increase costs in the future.

### **COST IMPLICATIONS**

Initially, transitioning to a composable architecture might involve higher costs due to the need for specialized services, tools for integration, and potentially higher operational costs until the system is fully optimized.



Despite these hurdles, the advantages it offers make it a compelling choice for businesses aiming to thrive in a dynamic digital ecosystem. The ability to rapidly adapt to market changes, introduce new functionalities, and deliver personalized customer experiences makes composable architecture a pivotal element in the digital transformation journey of any forward-thinking organization. The benefits of enhanced flexibility, scalability, and efficiency ultimately outweigh the challenges, marking composable architecture as a crucial steppingstone toward achieving long-term success in the dynamic and ever-evolving marketplace. Embracing composable architecture can significantly enhance an organization's ability to adapt and innovate, ensuring long-term success in an ever-evolving market.





# IMPLEMENTING COMPOSABLE ARCHITECTURE: A STEP-BY-STEP GUIDE



STEPS FOR IMPLEMENTING COMPOSABLE ARCHITECTURE



#### Step 1

### ASSESS THE CURRENT STATE

The first step towards embracing composable architecture involves a thorough assessment of your existing digital infrastructure. This includes evaluating your current software applications, databases, and IT processes to identify any gaps, redundancies, or areas for improvement. Understanding your starting point is essential for planning a successful transition to a more modular and flexible architecture.

#### Step 2

### DEFINE YOUR BUSINESS OBJECTIVES AND CREATE A STRATEGIC PLAN

Aligning your digital transformation efforts with your overall business objectives is critical. It should also encompass clear objectives around what your business aims to accomplish with the new architecture, whether it's improved scalability, agility, or cost-efficiency.

Additionally, strong strategy should include plans for managing data, ensuring security, and overseeing governance within the composable setup. It's extremely important to create a step-by-step plan that details the order in which you'll implement changes, focusing first on the most important parts for early deployment. This plan should also consider how the architecture will grow and change over time to support your company's expansion and evolving requirements.

Whether it's improving customer experience, increasing operational efficiency, or fostering

innovation, your move towards a composable architecture should support these goals.

Defining clear, measurable objectives will guide the selection of technologies and approaches in later stages.

Overall, with a well-defined strategy in place, your business can effectively implement a composable solution that meets their specific requirements.

#### Step 3

### DESIGN YOUR COMPOSABLE ARCHITECTURE WITH A MODULAR MINDSET

With a clear understanding of your current state and objectives, you can begin designing your composable architecture. This design phase involves selecting the right mix of technologies and platforms that enable modularity and flexibility. However, it's not just about adopting the latest tools, rather it revolves around aligning the technical stack with the company's business objectives and its capacity to grow.

Transitioning to a composable architecture requires a shift in thinking towards modularity. This means designing systems and processes in a way that allows individual components to be developed, deployed, and maintained independently.

That said, with the right composable technology stack, businesses can respond quickly to shifting customer demands, allowing



them to adapt faster and maintain competitiveness in today's environment.

#### Step 4

### EMBRACE MACH TECHNOLOGIES

When venturing into the world of composable commerce, embracing MACH (Microservices, API-first, Cloud-native, and Headless) technologies is like assembling the ultimate toolkit for building a customizable online store. Think of each component as a special tool: Microservices allow you to pick only the functions you need, like choosing the right size screwdriver for a job.

APIs act as connectors, linking all your tools together seamlessly so they can communicate without a hitch. APIs serve as sets of protocols, routines, and tools for constructing software applications, facilitating interactions between different software elements, and enabling the exchange of data. In a composable architecture, APIs define interfaces between components, enabling seamless communication and data exchanges.

Being cloud-native is a game changer because it means your digital toolkit is perpetually accessible, consistently updated, and remarkably scalable. Imagine having a virtualtool shed in the cloud that not only accommodates all your current needs but also expands effortlessly as your business grows. This aspect of MACH ensures that your operations can scale up or down without the burden of managing physical servers or complex infrastructure, allowing you to focus more on innovation and less on logistics.

Switching to headless architecture offers unparalleled flexibility in how you present your online store. It's like being able to instantly change the façade and layout of your storefront at a moment's notice without ever having to worry about the underlying systems that run the business processes. Whether you want to optimize the customer experience, experiment with new designs, or adapt to different devices, going headless allows you to do so without any disruption to your back-end operations.

Integrating these MACH technologies creates a dynamic and adaptable digital commerce platform. This platform is not only robust and capable of withstanding various pressures from the market, but it's also designed for efficiency, ensuring that resources are used in the most effective way possible. The agility provided by MACH technologies means that your business can swiftly adapt to both market changes and evolving customer preferences, keeping you one step ahead in the competitive landscape of digital commerce.

#### Step 5

### INTEGRATING ADVANCED SECURITY MEASURES

Security plays a pivotal role in the construction of composable architecture. While adding security features into your composable architecture model is essential, that's not enough on its own. Access control, data management, encryption, and privacy must be woven while adding all components of your composable architecture design.



#### Step 6

### IMPLEMENT AGILE AND DEVOPS PRACTICES

Agile methodologies and DevOps practices are key to the successful implementation of a composable architecture. Agile allows for iterative development, where small, incremental changes are made and tested continuously. DevOps bridges the gap between development and operations, emphasizing automation, collaboration, and rapid delivery. Together, these practices support a dynamic, composable environment.

Start with pilot projects or specific business areas where the impact of composability can be quickly realized. Use these initial projects to refine your approach, gain organizational buy-in, and build momentum. As you scale your efforts, ensure that you maintain a focus on quality, security, and governance to manage complexity and mitigate risks.

#### Step 7

### CONTINUOUS LEARNING AND ADAPTATION

The final step in adopting composable architecture is fostering a culture of continuous learning and adaptation. The digital landscape is always changing, with new technologies, standards, and best practices emerging regularly.

Encourage a mindset of continuous improvement, experimentation, and learning within your organization. Foster collaboration across teams to share insights, challenges, and

successes. Invest in training and development to build the skills needed to thrive in a composable environment. Organizations must be committed to ongoing education and willing to adapt their strategies and technologies to stay ahead.





# THE FUTURE IS COMPOSABLE THINKING, ARCHITECTURE, AND TECHNOLOGIES

### THE FUTURE OF BUSINESSES IS COMPOSABLE

A composable business is an organization that focuses on creating a modular structure. This modular design empowers businesses to reconfigure and adapt in response to external and internal factors, such as shifts in customer preferences or unexpected changes in the supply chain or material availability. This approach allows a business to endure and thrive during periods of significant disruption. The deeper this approach is weaved into your business model, the greater flexibility and agility your organization can attain.

According to Gartner, the three components of implementing a composable approach across an organization are:

### COMPOSABLE THINKING

This fosters creative and strategic planning.

### COMPOSABLE BUSINESS ARCHITECTURE

This encompasses the structural capabilities that enable organizations to maintain flexibility and resilience.

### **COMPOSABLE TECHNOLOGIES**

These are the tools that are being implemented now and, in the future, which seamlessly tie everything together.



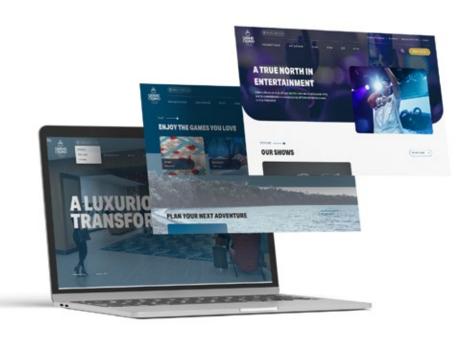
## SUCCESS STORIES ON COMPOSABLE ARCHITECTURE

### MILLE LACS CORPORATE VENTURES

ML Corporate Ventures (MLCV), a casino and hospitality conglomerate, struggled with outdated digital infrastructure. This cumbersome website hindered customer engagement and ultimately reduced bookings for events, hotels, and other offerings. Recognizing the need for a digital transformation, MLCV partnered with Icreon to leverage the power of composable architecture powered by Sitecore XM Cloud.

This approach unlocked significant benefits: personalized content delivery based on user data, streamlined workflows through a player management portal and marketing automations, and an overall improved user experience thanks to a data-driven redesign that minimized clicks and enhanced navigation. This composable approach empowers MLCV to adapt and scale their digital presence in the competitive gaming landscape, ensuring they hold a winning hand in the digital age.

#### Read the Full Case Study -->





### **ULTRAFABRICS**

Ultrafabrics, a leading B2B manufacturer of luxury fabrics, needed a digital experience that mirrored their high-end offerings. Icreon leveraged Sitecore's composable architecture to achieve this. The solution centered on a user-friendly website with an interactive "Fabric Finder" tool. This tool allows customers to visualize various fabrics under different conditions, aiding decision-making.

Additionally, a revamped CMS empowered self-managed content creation.



The shift to composable architecture resulted in a 50% faster campaign launch time, a 25% increase in daily sample orders, and a doubled time spent on the website. This not only bolstered sales but solidified Ultrafabrics' position in the luxury fabric market.

Read the Full Case Study  $\longrightarrow$ 

### **COHNREZNICK**



Leading advisory firm CohnReznick faced a growing disconnect between their industry expertise and their outdated online presence. Their website, built on an aging Sitecore platform, suffered from sluggish performance, limited SEO capabilities, and a user experience that failed to reflect their leadership position. This hindered CohnReznick's ability to attract new clients and showcase their full range of services. Recognizing the need for a digital transformation, they turned to Icreon to leverage the power of composable architecture.

The strategic redesign modernized their digital presence, enhanced user experience, navigation, and content management. This seamless transition to a composable architecture revitalized CohnReznick's online presence, reinforcing their industry leadership.



### UNLOCKING AGILITY AND INNOVATION WITH COMPOSABLE ARCHITECTURE

Transitioning to a composable architecture is a strategic move that can significantly enhance an organization's agility, efficiency, and ability to innovate in the face of digital transformation. Composable architecture supports continuous innovation, a vital component for staying ahead in competitive markets. It enables organizations to test, implement, and scale new ideas quickly, reducing the time and cost associated with bringing innovations to market.

By following these seven steps, businesses can systematically approach the shift to a composable architecture, ensuring that their digital transformation efforts are grounded in a solid foundation that supports future growth and adaptation.

This approach not only helps businesses meet evolving customer expectations but also positions them to capitalize on new opportunities as they arise. In essence, composable architecture lays the foundation for a dynamic, responsive business model that thrives on change rather than being threatened by it, making resilience an inherent characteristic of the organization's operations and strategy. Remember, the journey to composability is ongoing, requiring continuous evaluation and adaptation to leverage new technologies and meet evolving business needs.

### CHOOSING THE RIGHT AGENCY FOR YOUR COMPOSABLE JOURNEY

As you transition to a more flexible, composable system, remember to pay attention to how this change affects your team and operations. Moving to a composable architecture means dealing with many changes at once. Keeping a clear focus on the technology being used, your business goals, and how to keep your operations running smoothly is critical for success.

If you're thinking about improving your customer experience and need help shifting your business model, choosing the right agency is key. At Icreon, we have expertise in maximizing customer value by mapping the customer lifecycle, designing optimal experiences, and powering them with composable content, commerce, and cloud technology solutions. Our CX consultants will guide your company's smooth transition to a composable architecture, ensuring a successful journey.



### **ABOUT ICREON**

Icreon is an advanced digital solutions agency built for challengers who need to get to 'What's Comes Next', first. They help businesses define the future of their customer experiences, then enable them through technology engineering and the power of digital. These robust experiences guide customers through and beyond a commerce transaction and into a continuous and ongoing relationship with client brands. Founded in 2000, Icreon has been helping businesses of all sizes, from Fortune 500s and mid-markets, usher in a new age of digital maturity resulting in more efficient and powerful brands.

Headquartered in New York City, Icreon's global capabilities expand across Washington D.C., Philadelphia, New Delhi, Coimbatore, and Pune offices. Companies such as Pepsico, Fox, Ferrari, Jazz Pharmaceuticals, New York Road Runners, Lincoln, and more, partner with Icreon to fulfill their digital transformation needs. With over 400+ technology experts across engineering, digital strategy, and user-experience design, Icreon is the preferred digital transformation agency equipping growth brands for the now and next.

**Let's Get Started**